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#### Exploring financially constrained small- and medium-sized enterprises based on a multi-relation translational graph attention network

**Key words:** Financing needs exploration; Graph representation learning; Transfer heterogeneity; Behavior heterogeneity

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#### **Background: Financing needs exploration (FNE)**

- With the outbreak of crises such as COVID-19 pandemic and geopolitical wars, more and more small- and medium-sized enterprises (SMEs) are facing financial stress and are in need of financing.
- Financing needs exploration (FNE): A task that financial institutions exploit those financially constrained SMEs, which is significant for facilitating the development of those struggling SMEs.
- Financing needs will transfer among SMEs within the enterprise social network. Therefore, it is of utmost necessity to formulate
  FNE as a graph representation learning based classification task, which first learns SME representations in the SME graph and then leverages such representations for classification.

# **Motivation: Challenges for FNE**



Transfer heterogeneity: the financing needs transfer differently under different relation types.

Behavior heterogeneity: each SME behaves differently; i.e., plays different roles, under different relation types.

#### Method: MRIGHT's architecture



Given an SME graph with initial SME representations  $h_*$ , relation features  $r_*$ , a true triplet  $\triangle$ , and a fake triplet  $\triangle'$ , M-RIGHT first leverages the transfer heterogeneity learning module to obtain the corresponding SME representations, and then leverages the behavior heterogeneity learning module to obtain the triplets' scores and the corresponding loss for the model's update.

## Method: Transfer heterogeneity learning



Obtain representations of SMEs based on the entity-relation composition operator, which distinguishes heterogeneous transferred messages under different relation types. Algorithm 1 M-RIGHT's representation learning process **Input:** SME graph  $\mathcal{G} = (\mathcal{V}, \mathcal{E}, \Delta, H, R)$ ; depth L; number of attention heads K; neighborhood function  $\mathcal{N}: h \to 2^{\mathcal{V}}$ **Output:** Final representations of SMEs  $\{z_i, \forall i \in \mathcal{V}\}$ 1: while not converged do Embedding of each layer for l = 0, 1, ..., L do Attention under each head for k = 1, 2, ..., K do Representation of each SME for  $u \in \mathcal{V}$  do 4. Attention of each neighbor for  $v \in \mathcal{N}(u)$  do 5:  $e_{u,v}^k = a \left( W_{h,k}^l h_u^l \right),$ 6:  $W_{h,k}^l \Phi(h_v^l, r_{\mathcal{T}(i,j)}^l, h_u^l))$  $\alpha_{u,v}^k = \operatorname{softmax}_v(e_{u,v}^k)$ 7: end for 8: end for 9: end for 10: $h_u^{l+1} = \|_{k=1}^K f\left(\sum_{v \in \mathcal{N}(u)} \alpha_{u,v}^k W_{h,k}^l\right)$ 11:  $\cdot \Phi(h_v^l, r_{\mathcal{T}(u,v)}^l, h_u^l))$  $\forall i \in \mathcal{E}, r_i^{l+1} = f(W_r^l r_i^l)$ 12: $\forall i \in \mathcal{E}, \ w_i^{l+1} = f\left(W_w^l w_i^l\right)$ 13:end for 14:  $\forall u \in V : z_u = h_u^{L+1}$ 15:Backpropagation with loss  $[f_r(z_s, z_o) + \gamma - f_{r'}(z'_s, z'_o)]_+$ 16: $\mathcal{L} =$  $(s', \tau', o') \in \Delta'$  $+ C \left\{ \sum_{v \in \mathcal{V}} \left[ \|z_v\|_2^2 - 1 \right]_+ + \sum_{r \in \mathcal{E}} \left[ \frac{(w_r^{\mathrm{T}} r_r^{L+1})^2}{\|r_r^{L+1}\|_o^2} - \epsilon^2 \right]_+ \right\}$ 17: end while

## Method: Behavior heterogeneity learning



Scoring function in behavior heterogeneity learning to obtain triplets' scores, which enable heterogeneous representations of SMEs under different relations Algorithm 1 M-RIGHT's representation learning process **Input:** SME graph  $\mathcal{G} = (\mathcal{V}, \mathcal{E}, \Delta, H, R)$ ; depth L; number of attention heads K; neighborhood function  $\mathcal{N} : h \rightarrow 2^{\mathcal{V}}$ **Output:** Final representations of SMEs  $\{z_i, \forall i \in \mathcal{V}\}$ 1: while not converged do Embedding of each layer for l = 0, 1, ..., L do Attention under each head for k = 1, 2, ..., K do Representation of each SME for  $u \in V$  do 4: Attention of each neighbor for  $v \in \mathcal{N}(u)$  do 5:  $e_{u,v}^k = a \left( W_{h,k}^l h_u^l \right),$ 6:  $W_{h,k}^l \Phi(h_v^l, r_{\mathcal{T}(i,i)}^l, h_u^l))$  $\alpha_{u,v}^k = \operatorname{softmax}_v(e_{u,v}^k)$ 7: end for 8: end for 9: end for 10: $h_{u}^{l+1} = \prod_{k=1}^{K} f(\sum_{v \in \mathcal{N}(u)} \alpha_{u,v}^{k} W_{h,k}^{l})$ 11:  $\cdot \Phi(h_v^l, r_{\mathcal{T}(u,v)}^l, h_u^l))$  $\forall i \in \mathcal{E}, r_i^{l+1} = f(W_r^l r_i^l)$ 12: $\forall i \in \mathcal{E}, \ w_i^{l+1} = f\left(W_w^l w_i^l\right)$ 13: 14: end for  $\forall u \in \mathcal{V} : z_u = h_u^{L+1}$ 15: Backpropagation with loss  $[f_r(z_s, z_o) + \gamma - f_{r'}(z'_s, z'_o)]_+$ 16: $(s, \tau, o) \in \Delta$  $(s', \tau', o') \in \Delta'$  $+ C \left\{ \sum_{v \in \mathcal{V}} \left[ \|z_v\|_2^2 - 1 \right]_+ + \sum_{r \in \mathcal{E}} \left[ \frac{(w_r^T r_r^{L+1})^2}{\|r_r^{L+1}\|_2^2} - \epsilon^2 \right] \right\}$ 17: end while

#### **Major results**

Table 2 Performance of all methods on CA, micro-F1, and AUC values (mean±range, computed across 10 runs)

Category	Method	АРР		
		CA	Micro-F1	AUC
Graph-free methods	ANOVA-XGBoost	$0.6688 \pm 0.006$	$0.2303 \pm 0.035$	0.8585±0.012
	SVM-RE	$0.5072 \pm 0.005$	$0.1794 \pm 0.026$	$0.5567 \pm 0.022$
	DeepFM	$0.5821 \pm 0.005$	$0.2041 \pm 0.029$	$0.8344 \pm 0.033$
Creak bread	GIN	$0.6708 \pm 0.000$	$0.2344 \pm 0.005$	$0.8550 \pm 0.001$
	GraphSAGE	$0.6645 \pm 0.001$	$0.2302 \pm 0.004$	0.8601±0.000
	GAT	$0.6752 \pm 0.000$	$0.2377 \pm 0.005$	0.8649±0.000
Graph-based	RGCN	$0.6697 \pm 0.001$	$0.2294 \pm 0.005$	0.8648±0.001
methods	CompGCN	$0.6695 \pm 0.001$	$0.2295 \pm 0.007$	0.8660±0.001
	MHGCN	$0.6690 \pm 0.007$	$0.2305 \pm 0.011$	0.8659±0.002
	HRAN	0.6761±0.001*	0.2395±0.006*	0.8664±0.004*
Our	M-RIGHT	$0.6906 \pm 0.001$	$0.2456 \pm 0.007$	0.9006±0.001
proposed	M-RIGHT-w/o-rt	$0.6760 \pm 0.001$	$0.2382 \pm 0.009$	0.8788±0.001
methods	M-RIGHT-w/o-rs	$0.6743 \pm 0.001$	$0.2334 \pm 0.007$	$0.8737 \pm 0.001$
Improvement (%) <sup>1</sup>		2.1447	2.5470	3.9474
P	-value <sup>2</sup>	0.000	0.004	0.000
Catagoria		SMS		
Category	Method		омо	
Category	Method	CA	Micro-F1	AUC
Category	Method ANOVA-XGBoost	CA 0.9780±0.002	Micro-F1 0.4094±0.003	AUC 0.9306±0.000
Category Graph-free	Method ANOVA-XGBoost SVM-RE	CA 0.9780±0.002 0.9803±0.002	Micro-F1 0.4094±0.003 0.1078±0.001	AUC 0.9306±0.000 0.7324±0.000
Category Graph-free methods	Method ANOVA-XGBoost SVM-RE DeepFM	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002	Micro-F1 0.4094±0.003 0.1078±0.001 0.3668±0.002	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001
Category Graph-free methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001	Micro-F1 0.4094±0.003 0.1078±0.001 0.3668±0.002 0.4110±0.001	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000
Category Graph-free methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001	Micro-F1 0.4094±0.003 0.1078±0.001 0.3668±0.002 0.4110±0.001 0.4141±0.002	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001
Category Graph-free methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9833±0.001	Micro-F1 0.4094±0.003 0.1078±0.001 0.3668±0.002 0.4110±0.001 0.4141±0.002 0.4094±0.001	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000
Graph-free methods Graph-based	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9833±0.001 0.9752±0.003	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001
Category Graph-free methods Graph-based methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9833±0.001 0.9752±0.003 0.9828±0.003	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9298±0.001
Category Graph-free methods Graph-based methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9732±0.001 0.9752±0.003 0.9835±0.003 0.9835±0.001*	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004        0.4133±0.001	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9298±0.001 0.9298±0.001 0.9312±0.000
Category Graph-free methods Graph-based methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN HRAN	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9752±0.003 0.9828±0.003 0.9835±0.001* 0.9831±0.004	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004        0.4133±0.001        0.4150±0.007	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9298±0.001 0.9312±0.000 0.9338±0.001*
Category Graph-free methods Graph-based methods Our	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN HRAN M-RIGHT	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9833±0.001 0.9752±0.003 0.9828±0.003 0.9835±0.001* 0.9831±0.004 0.9841±0.000	Micro-F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4110±0.001        0.412±0.003*        0.4120±0.004        0.4133±0.001        0.4150±0.007	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9298±0.001 0.9312±0.000 0.9338±0.001* 0.9469±0.001
Category Graph-free methods Graph-based methods Our proposed	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN HRAN M-RIGHT M-RIGHT-w/o-rt	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9752±0.003 0.9835±0.001* 0.9831±0.004 0.9841±0.000 0.9790±0.002	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004        0.4133±0.001        0.4150±0.007        0.4287±0.003        0.4158±0.003	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9298±0.001 0.9312±0.000 0.9338±0.001* 0.9469±0.001 0.9339±0.000
Category Graph-free methods Graph-based methods Our proposed methods	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN HRAN M-RIGHT M-RIGHT-w/o-rt M-RIGHT-w/o-rs	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9783±0.001 0.9724±0.001 0.9752±0.003 0.9835±0.003 0.9835±0.001* 0.9831±0.004 0.9841±0.000 0.9790±0.002 0.9830±0.003	Micros F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4141±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004        0.4150±0.007        0.4287±0.003        0.4158±0.003        0.4158±0.003	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9312±0.000 0.9338±0.001* 0.9469±0.001 0.9339±0.000 0.9368±0.000
Category Graph-free methods Graph-based methods Our proposed methods Improv	Method ANOVA-XGBoost SVM-RE DeepFM GIN GraphSAGE GAT RGCN CompGCN MHGCN HRAN M-RIGHT M-RIGHT M-RIGHT-w/o-rt M-RIGHT-w/o-rs wement (%) <sup>1</sup>	CA 0.9780±0.002 0.9803±0.002 0.9769±0.002 0.9769±0.001 0.9724±0.001 0.9752±0.003 0.9828±0.003 0.9835±0.001* 0.9831±0.004 0.9841±0.000 0.9790±0.002 0.9830±0.003 0.0610	Micro F1        0.4094±0.003        0.1078±0.001        0.3668±0.002        0.4110±0.001        0.4110±0.002        0.4094±0.001        0.4152±0.003*        0.4120±0.004        0.4150±0.007        0.4287±0.003        0.4158±0.003        0.4181±0.002	AUC 0.9306±0.000 0.7324±0.000 0.9234±0.001 0.9289±0.000 0.9285±0.001 0.9275±0.000 0.9336±0.001 0.9312±0.000 0.9338±0.001* 0.9469±0.001 0.9339±0.000 0.9368±0.000 1.4029

APP: application program; SMS: short messaging service; CA: classification accuracy; Micro-F1: micro-averaged F1 score; AUC: area under the receiver operating characteristic (ROC) curve. <sup>1</sup> Improvement of M-RIGHT over the best-performing comparison methods. <sup>2</sup> Statistical improvement over the best-performing comparison methods if p-value<0.05 (p-value with paired t-test). \* Results of the best-performing comparison methods M-RIGHT outperforms the state-of-the-art methods in FNE. Transfer heterogeneity learning module and behavior heterogeneity learning module contribute to M-RIGHT's performance

# Major results (Cont'd)



Fig. 3 Performance of M-RIGHT under different dataset sparsities (mean±range, computed across 10 runs): (a) CA on APP; (b) CA on SMS; (c) Micro-F1 on APP; (d) Micro-F1 on SMS; (e) AUC on APP; (f) AUC on SMS (CA: classification accuracy; Micro-F1: micro-averaged F1 score; AUC: area under the receiver operating characteristic (ROC) curve; APP: application program; SMS: short messaging service)

Table 3 Phenomenon with respect to sparisity

Dataset	Relation	Improvement of	Degradation of
	density	modeling relations	missing relations
APP	$30.07\% \\ 61.10\%$	15.11%	0.69%
SMS		16.37%	1.21%

APP: application program; SMS: short messaging service

 Performance degradation under more relation-dependent scenarios is more severe.
 M-RIGHT outperforms the graphfree methods even under the sparsest training dataset.

#### Conclusions

- We have conducted exploratory analysis on the financing needs exploration task, which indicates the importance of modeling SMEs' relations.
- We have proposed a novel method named M-RIGHT, whose main novelty is that it simultaneously addresses two kinds of challenging heterogeneity, i.e., transfer heterogeneity and behavior heterogeneity, in modeling SME graphs with multiple relations.
- Comprehensive experiments on two real-world datasets have demonstrated the superiority of M-RIGHT to the stateof-the-art methods in exploring financially constrained SMEs.



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